

Trips2Savor — General Booking Terms & Conditions

Effective on bookings after April 14, 2026

Hereafter are the Terms and Conditions of General Booking for Trips2Savor, Inc. Manzo Importing Co., Inc doing business as Trips2Savor, Inc. (hereinafter “Trips2Savor”), is a professional tour operator specializing in leisure tours. Please read the following terms and conditions carefully. These terms and conditions, in addition to our privacy policy, and the terms and conditions of our suppliers, along with any other documents provided by Trips2Savor to the participant constitute the entire agreement (hereinafter The Agreement) between the parties and the parties agree to be bound by the terms of this agreement. Please keep in mind that we may make changes to the Terms and Conditions from time to time. You agree that you will be bound by the Terms and Conditions at the time of your travel. It is your responsibility to check from time to time for any updates in the Terms and Conditions. You also agree that by booking a trip with us you are agreeing to be bound by The Agreement and if you do not agree with any of the Terms and Conditions or other documents that make up The Agreement, you must NOT book a tour with us.

Please be aware that these terms and conditions contain waivers of liability as well as waiver of class action and venue selection and notice clauses, all of which affect your legal rights.

For simplification’s sake, the parties agree that the terms “we”, “us”, “our”, “Company” and “Trips2Savor” refer to Trips2Savor, Inc. The term “you” “participant” refers to the participant booking a reservation through us and all the members of their group. Reference to “Suppliers” and “Service Providers” means all third parties who provide services to you including airlines unless otherwise specified.

You must not make any booking with us unless you are at least 21 years of age and possess the legal authority to enter into a contract. You also agree that if you are making reservations for anyone other than yourself you are responsible to inform that person(s) about the Agreement along with the Terms and Conditions and obtain their consent to be bound by the Agreement. You confirm that all of the information that you supply to us regarding yourself and other members for whom you make reservations is true, complete and accurate and that you are not making any reservations for an unaccompanied minor. By booking with us, you are agreeing to be financially responsible for the bookings that you or anyone under your direction or control makes.

Inclusions & Exclusions

Inclusions

All accommodations, transportation, meals as noted on the itinerary, and guided sightseeing (including park & entrance fees when accompanied by licensed local guide) as noted in the itinerary; airport transfers to/from the transfer point in the first/last published city for arrivals and departures; services of The Trips2Savor Tour Leader/Director or a designated guide during the tour and on tour extensions (see Tour Director & Guide Substitution below); coffee/tea/water at included meals; wine and food tastings as noted in the itinerary; gratuities for included meals, local guides, and drivers.

Exclusions

International Airfare and/or other transportation to/from the transfer point in the arrival city and from the departure transfer point; costs of passports, visas, reciprocity, and other border fees; excess baggage charges; personal expenses such as beverages, laundry, room service and meals not specified; wine and both alcoholic and non-alcoholic drinks other than those served with meals or not specifically mentioned as included, additional meals/snacks, communication charges not specified; optional sightseeing; a gratuity for your Tour Leader, offered at your discretion at the conclusion of the tour and never expected;

any other gratuities at your discretion; trip cancellation protection and/or interruption & travel and/or medical insurance. This list is illustrative and not a complete list of every item not included.

Price & Payment Terms

Participants must make payment for their travel arrangements in accordance with the payment instructions provided by Trips2Savor at the time of booking. Tour pricing, Booking Deposit requirements, and payment schedules may vary depending on the specific tour, departure date, and supplier requirements. All such details will be communicated at the time of booking and confirmed in writing.

Reserved Seating Booking Deposit Policy

A Booking Deposit of 25% of the tour price is required to hold your spot on a tour. This Booking Deposit is non-refundable in the traditional sense; however, it is fully protected under our Booking Deposit Policy.

Under this policy, your Booking Deposit is transferable in the following ways:

- To any future Trips2Savor departure within 18 months of written notice of cancellation; or
- To any person of your choosing, subject to Trips2Savor's written approval.

The Booking Deposit retains its full face value for the duration of the 18-month transfer window. Your reserved seat on a Trips2Savor tour doesn't disappear.

To cancel and transfer your Booking Deposit, written notice must be submitted by email to pete@trips2savor.com. The transfer window begins on the date written cancellation is received by Trips2Savor. The right to transfer a Booking Deposit is available only for cancellations received no later than 90 days prior to the scheduled departure date. Cancellations received within 90 days of departure forfeit the Booking Deposit entirely with no transfer option. Each deposit may be transferred once within 18 months of written cancellation notice. If no Trips2Savor departure is available within that window, the transfer window will automatically extend until the next available departure is announced. Guests who fail to request a transfer while departures are available within the 18-month window will forfeit their Booking Deposit. The Booking Deposit Policy applies to the initial 25% Booking Deposit only. Interim payments and final balance payments are non-refundable and non-transferable and are subject solely to the cancellation terms outlined in these Terms and Conditions.

No reservation will be considered confirmed until Trips2Savor has issued written confirmation following receipt of the required Booking Deposit.

Interim Payment

An interim payment of 25% of the total tour price is due no later than 150 days prior to the scheduled departure date. This payment is required to secure accommodations, transportation, and other services associated with the tour and will be applied toward the total tour price.

Participants will be notified of the interim payment deadline in their booking confirmation. Failure to make the interim payment by the specified deadline may result in cancellation of the reservation and the application of applicable cancellation penalties.

Final Payment

The remaining balance of the tour price — 50% of the total tour price — is due no later than 90 days prior to the scheduled departure date. Tours that include internal flights or supplier services requiring earlier payment may require earlier final payment.

If Trips2Savor does not receive any required payment in full and on time, Trips2Savor reserves the right to treat the booking as cancelled by the participant, in which case the cancellation charges set forth in these Terms and Conditions will apply. Trips2Savor reserves the right to refuse any booking without providing a reason and will, in such cases, refund any payments received. No participant will be permitted to join a tour unless all required payments and documentation have been received in full.

Late Bookings

If a participant books a tour within 150 days of the scheduled departure date, the standard three-payment schedule will not apply. In such cases, full payment of 100% of the total tour price will be required at the time of booking in order to confirm the reservation.

All payments made under a late booking are non-refundable and non-transferable in their entirety from the date of booking, regardless of the date of cancellation and regardless of the reason. The Booking Deposit Policy does not apply to late bookings. The cancellation table set forth in these Terms and Conditions does not apply to late bookings. By making a late booking payment, the participant acknowledges and agrees that no refund will be issued under any circumstances.

Pricing Adjustments

Trips2Savor tour prices are based on estimated costs at the time of itinerary planning and may be influenced by factors outside of our control, including but not limited to currency exchange rate fluctuations, increases in hotel rates, increases in transportation or driver costs, fuel surcharges, increases in supplier fees or service costs, changes in government taxes or tourism levies, and changes in park, museum, or attraction entry fees.

Trips2Savor therefore reserves the right to adjust tour prices at any time prior to final payment if increases occur in the cost of accommodations, transportation, supplier services, taxes, or other operational expenses beyond our control. If a price increase becomes necessary after a participant has booked but before final payment has been made, the participant will be notified and given the opportunity to either accept the revised price or cancel the reservation and receive a refund of all monies paid to Trips2Savor. Once final payment has been received, the tour price is generally considered final except in cases of extraordinary circumstances beyond the control of Trips2Savor.

Incidentals

30 days prior to departure we require credit card authorization for any incidentals incurred during the trip which are not paid in full by the participant during the duration of their travels. These charges will incur an additional fee of 5%.

Accepted Methods of Payment

All payments are made in US dollars. You may pay by personal check (ACH) or credit card. All payments by credit card will incur an additional credit card processing fee (approximately 3%). If a payment is returned unpaid for any reason (in other words, if your check "bounces"), we will assess a \$35 returned-item fee per occurrence. The fee(s) will be added to the applicable tour balance and must be paid in full prior to your tour departure.

While we and our suppliers do accept major credit cards including Visa, Mastercard, American Express and Discover, participants must provide to us a click authorization for every transaction for your trip. Your authorization constitutes an electronic signature and is an agreement for us to charge your card, and an acknowledgement and acceptance of these Terms and Conditions, our Privacy Policy, and any other documents referenced herein, including cancellation and refund terms, as if physically signed. As such you agree not to make any improper chargebacks.

In certain cases, you can dispute charges with credit card companies (“chargebacks”). Before initiating a chargeback, we ask you first to call us to discuss any questions or concerns about our charges. We will work with you in attempting to resolve your concerns. By using our service to make a reservation, you accept and agree to our cancellation policy. Trips2Savor retains the right to dispute any chargeback that is improper and recover any costs, including attorney’s fees related to improper chargebacks.

Additionally, in the event of an improper chargeback, we retain the right to cancel any travel reservation related to that improper chargeback. The following chargeback scenarios are improper, and we retain the right to investigate and rebut any such chargeback claims:

- Chargebacks resulting from non-cancellable reservations, whether or not the reservation is used.
- Chargebacks resulting from charges authorized by family, friends, associates or other third parties with direct access to your credit card. This does not include credit card fraud.
- Chargebacks arising from inconsistency or inaccuracy with regard to the supplier’s product description.
- Chargebacks resulting from force majeure or other circumstances that are beyond the control of Trips2Savor or the Supplier.
- Chargebacks resulting because you do not agree with the cancellation policy.

Accuracy of Printed and Online Material

We make every attempt to be accurate in our printed materials whether online or on paper; however, on occasion errors do occur. Trips2Savor is not responsible for any typographic or printing error in any brochure, itinerary, confirmation, or related material. It is your responsibility to check all itineraries, tickets, vouchers, etc. for accuracy and inform us immediately of any changes. We also reserve the right to make changes to any typographical errors including pricing errors and may adjust the price of your trip accordingly. In the event of a pricing or typographical error, Trips2Savor reserves the right to correct such errors and notify participants prior to confirmation of the booking.

Accommodations, Hotel Substitutions, and Room Assignments

Trips2Savor carefully selects accommodations and makes every effort to reserve the specific hotels listed in the published itinerary. However, boutique and historic properties frequently have limited room inventory and may occasionally become unavailable due to circumstances beyond our control, including but not limited to overbooking, operational changes, maintenance issues, private events, or supplier contract changes.

Accordingly, Trips2Savor reserves the right to substitute accommodations with properties of comparable quality, character, and location when necessary. Such substitutions may occur prior to departure or during the tour and shall not be considered a material change to the itinerary.

Accommodations on Trips2Savor tours are typically located in boutique or historic properties where room layouts, sizes, furnishings, views, and bed configurations may vary significantly from room to room. Participants acknowledge that rooms within the same hotel category may differ in size, layout, amenities, or features. All accommodations are provided on a room category basis, and images or descriptions of accommodations used in marketing materials are illustrative only and do not constitute a representation or guarantee of a specific room or feature.

While Trips2Savor will make reasonable efforts to communicate guest preferences to hotels, specific room locations, views, sizes, bedding configurations, or amenities cannot be guaranteed. Beds described as “double” or “queen” may consist of two twin mattresses placed together in accordance with European hotel practices. Features such as balconies, terraces, or views may vary and are not guaranteed unless specifically contracted in writing.

Room assignments are determined by the hotel and may also be influenced by operational considerations of the tour. Room assignments are finalized upon hotel check-in and cannot be changed by the tour operator. Variations in room characteristics or accommodations, as well as hotel substitutions of comparable quality, do not constitute a material change to the tour and are not grounds for refund, credit, or compensation.

Solo Traveler Promise

Solo travelers are welcome on every Trips2Savor tour. We always make every effort to match solo guests with a compatible same-gender roommate. When a suitable match can be arranged, no single supplement applies. Either way, your room is comfortable, your place in the group is secure, and you will not be navigating any of this alone.

All roommate matching is conducted on a same-gender basis. Gender as disclosed on the Reservation Booking Form will be used for rooming purposes. If no same-gender match is available, the \$800 Solo Traveler supplement described below will apply and the participant will be notified prior to the final payment date.

Solo travelers should notify Trips2Savor of their status at the time of booking and complete the Solo Traveler Rooming section of the Reservation Booking Form. Trips2Savor will make reasonable efforts to facilitate a roommate match but cannot guarantee one in all cases. The availability of a roommate match is subject to tour enrollment and participant compatibility as determined by Trips2Savor, based on practical rooming considerations including but not limited to smoking status, sleep and schedule habits, and any disclosed medical or physical requirements.

The \$800 Solo Traveler supplement applies only in circumstances where Trips2Savor is unable to arrange a compatible same-gender roommate match for a participant who is willing to share. It does not apply to elective single room requests, which are governed by the Single Room Requests section below. Where applicable, the \$800 supplement will be disclosed to the participant prior to final booking confirmation and covers the increased single-occupancy room cost for the duration of the tour as published.

Questions about rooming arrangements may be directed to Pete at pete@trips2savor.com prior to booking.

Single Room Requests

Participants who prefer a private single room, regardless of roommate availability, may request a single room at the time of booking. Single room availability is limited and is allocated on a first-come, first-served basis. A single room supplement, separate from and in addition to the standard \$800 Solo Traveler supplement, will apply and will be communicated to the participant in writing at the time of booking.

Trips2Savor cannot guarantee the availability of a private single room on any given tour. Accommodations on Trips2Savor tours are typically boutique or historic properties with limited single room inventory. If a requested single room is not available, the participant will be offered a shared room arrangement subject to the Solo Traveler Promise provisions outlined above.

The single room supplement for elective single room requests reflects the actual cost of single occupancy at the properties included in the tour and may vary by tour and departure date. This supplement is separate from, and may differ from, the standard \$800 Solo Traveler supplement. The applicable single

room supplement will be confirmed in writing at the time of booking and is non-refundable once the reservation has been confirmed.

The standard \$800 Solo Traveler supplement applies only where Trips2Savor is unable to arrange a compatible same-gender roommate match for a participant who is willing to share. It does not apply to elective single room requests. Participants who request a single room and subsequently wish to revert to a shared arrangement are subject to availability and must notify Trips2Savor in writing. Trips2Savor cannot guarantee that a shared arrangement will be available once a single room has been confirmed.

Itinerary Timing & Experience Flexibility

Trips2Savor tours are designed as immersive cultural and culinary experiences. While every effort is made to operate tours as described, itineraries may occasionally be adjusted due to operational considerations. The daily itinerary published in marketing materials or trip documents represents a planned program of activities, but the exact timing, sequence, and availability of experiences may change due to circumstances beyond our control, including but not limited to restaurant availability or chef schedules, winery or producer harvest schedules, seasonal food availability, weather conditions affecting outdoor experiences, local festivals, holidays, or closures, transportation delays or traffic conditions, and supplier operational decisions.

Accordingly, Trips2Savor reserves the right to modify the order, timing, or specific location of experiences while maintaining the overall character, quality, and value of the tour. Where possible, comparable experiences will be substituted. Participants acknowledge that flexibility is an inherent part of experiential travel and that such adjustments do not constitute a material change to the itinerary and are not grounds for cancellation, refund, or compensation.

Tour Director & Guide Substitution

Trips2Savor tours are led by a Trips2Savor Tour Director and/or local guides selected for their expertise, knowledge, and ability to deliver the quality of experience for which Trips2Savor is known. While Trips2Savor makes every effort to provide the Tour Director identified in marketing or promotional materials, Trips2Savor reserves the right, in its sole discretion, to designate an alternate Tour Director or guide for any reason, including but not limited to illness, injury, personal emergency, scheduling conflicts, or other circumstances beyond Trips2Savor's reasonable control.

Any substitute Tour Director or guide will be selected by Trips2Savor based on qualifications, experience, and ability to maintain the character and quality of the tour as designed. The substitution of a Tour Director or guide shall not constitute a material change to the tour and is not grounds for cancellation, refund, credit, or compensation. Participants acknowledge that the identity of the Tour Director is not a guaranteed element of the tour and that the overall tour experience is defined by the itinerary, accommodations, meals, and activities as described, not by the assignment of any specific individual.

Trips2Savor will make reasonable efforts to notify participants of any change in Tour Director prior to departure when circumstances permit, but is not obligated to do so.

Pace of Travel and Participation

Trips2Savor tours are designed to provide an immersive and thoughtfully curated experience that balances scheduled activities with opportunities for independent exploration. The pace of travel may vary depending on the destination, local conditions, group interests, and operational considerations.

Participants acknowledge that tour itineraries include a combination of organized activities, transportation, meals, and free time. Participants are responsible for determining whether the pace and structure of the tour are appropriate for their interests, expectations, and physical abilities. Differences in personal

preferences regarding pacing or scheduling shall not constitute a material change to the tour and are not grounds for refund, credit, or compensation. Participants are free to opt out of scheduled activities at their discretion; however, no refunds or credits will be provided for unused services or missed portions of the itinerary.

Cancellation by Registrant

Should you cancel your reservation, return of any payments made by you to Trips2Savor will be refundable as provided in the cancellation table below, less any non-refundable payments made by Trips2Savor to secure hotel accommodations, meals, show tickets, admission tickets to attractions, transportation, and other services. Cancellation fees apply regardless of the reason. Cancellations are only effective on receipt of written notification submitted by email to pete@trips2savor.com and will become effective on the date of receipt. Suppliers may choose to provide a travel voucher or credit in lieu of a refund. We are not responsible for a supplier's failure to pay a refund or for supplier bankruptcy or insolvency.

Days before Departure We Receive Notice of Cancellation	Cancellation Outcome
150 days or more prior to tour start date	Booking Deposit (25%) forfeited; transferable per Booking Deposit Policy. All other payments refunded in full.
149–91 days prior to tour start date	Booking Deposit (25%) and interim payment (25%) forfeited. Cancellation fees apply regardless of the reason. No further refund.
90 days or less prior to tour start date	100% of total tour price forfeited. Cancellation fees apply regardless of the reason. No refund.

No refunds will be issued for any cancellation received 90 days or less prior to the tour start date, for any reason.

Air Travel is not included in the price of the Tour and cancellation charges for Air Travel will be governed by the terms and conditions of the airline. Tour participants must NOT purchase airline tickets or other travel reservations until notified by Trips2Savor, Inc. If participants purchase air travel before confirmation is received and the trip is then canceled either by the participant or by Trips2Savor, Trips2Savor will not be responsible for the expense of the ticket. If you prefer to book international airfare with a preferred partner of Trips2Savor, please contact us at pete@trips2savor.com for more information. If we do assist you, all air travel is subject to the terms of the airline for which we are not liable.

If the reason for cancellation is covered under the terms of your travel protection plan you may be able to reclaim these charges; for this reason we strongly encourage the purchase of a travel protection plan including additional cancel for any reason coverage.

No-Show / Late Join / Early Departure

Should you fail to join the tour, join it after its start date, or leave prior to its completion, no refund will be given. While we do our best to ensure that all anticipated accommodations, flight arrangements, excursions, and sightseeing are available as planned, there shall be no claim of any nature whatsoever against Trips2Savor for a refund either in whole or in part if any item is unavailable. If the participant is unable to use any service provided in the itinerary, then there are no refunds due.

Partial Room Cancellation (Single Supplement)

If a participant cancels and their roommate remains, the remaining participant may be required to pay a single-occupancy supplement (or other applicable rate adjustment) to cover the increased per-room cost. This supplement will be determined based on supplier pricing and availability and is payable immediately upon notice.

Changes

After your booking has been confirmed, should you wish to change to an earlier departure date, you may do so subject to availability and pricing variances. Normal cancellation fees apply if you wish to postpone your departure without a new scheduled date. If you choose to postpone your departure and schedule a new date, we will handle fees on a case-by-case basis.

Pre- and Post-Tour Add-Ons

Any optional services arranged by Trips2Savor before or after the published tour itinerary, including but not limited to additional hotel nights, transfers, sightseeing activities, airfare, or other travel services, are subject to the same Terms and Conditions outlined herein, including applicable cancellation and refund policies, unless otherwise specified in writing at the time of booking.

Cancellation or Rescheduling by Provider

In the event a provider chooses to change the departure date, the standard cancellation charges remain effective for the original departure date. Cancellation of a tour without Trips2Savor's consent is subject to standard cancellation charges. We will liaise between you and the supplier in relation to any alternative arrangements offered by the supplier, but we will have no further liability to you.

If between planning time and/or during actual travel, circumstances require changes, Trips2Savor and its suppliers reserve the right to cancel or vary any itinerary and substitute components of any tour, including but not limited to hotels and accommodations of comparable quality, surface transportation, security matters, and/or other events make such alterations necessary. Suppliers may substitute transportation equipment depending on any variety of factors, including the volume of participants on the tour. During local or national holidays or special events, peak seasons, on certain days of the week, and during religious occasions, certain facilities such as museums, churches, restaurants, sightseeing, hotels, and shopping may be limited or not available. Alternatives will be offered whenever possible. Trips2Savor cannot be held responsible for any closures, necessary itinerary changes, or curtailments for any reason. These changes will not be considered material changes and will not be considered cause for cancellation by the participant. Normal cancellation penalties still apply to the tour that has been changed.

Cancellation by Trips2Savor, Inc.

Minimum Participation / Operational Cancellation

Trips2Savor tours are designed as small-group experiences and may require a minimum number of participants in order to operate. Trips2Savor reserves the right to cancel any tour prior to departure due to insufficient participation or for other operational considerations, including but not limited to supplier availability, safety, logistical feasibility, or other circumstances beyond Trips2Savor's reasonable control.

Unless otherwise stated in writing for a specific tour, Trips2Savor will make its determination regarding minimum participation no later than sixty-one (61) days prior to the scheduled departure date.

In a circumstance where Trips2Savor cancels a tour prior to departure:

- All payments made directly to Trips2Savor for the tour will be refunded in full.
- Refunds will be made to the original payment method used.

- Trips2Savor shall have no further liability for any additional costs incurred by the participant, including but not limited to airfare, travel insurance, visas, or other travel arrangements not purchased directly through Trips2Savor.

Participants are therefore advised not to make non-refundable travel arrangements until they have received written notice from Trips2Savor that the tour is operating as scheduled. Trips2Savor reserves the right to operate a tour with fewer participants than the stated minimum at its sole discretion.

Travel Protection

Travel protection insurance is optional and not included in the cost of any Trips2Savor tour. The decision to purchase or decline coverage is solely the participant's responsibility.

Trips2Savor believes that planning a successful trip also means considering what to do when things don't go as planned. Travel Protection safeguards your travel investment, your belongings, and most importantly, you. We always advise travelers to enroll in a Travel Protection Plan in the event you have to cancel or leave your trip. In fact, some countries have a requirement for foreign visitors to provide proof of valid medical insurance on entry. If you have pre-existing health conditions, please notify your insurance provider so they can include any additional protection as necessary. Trips2Savor cannot be held responsible for denied entry if a participant is unable to provide details to authorities of insurance or denial of entry for any reason. If you choose to travel without adequate travel protection, we will not be liable for any of your losses howsoever arising, which would have been covered by adequate travel protection.

The sole responsibility lies with the participant to ensure that they carry the correct comprehensive travel and medical insurance, including additional cancel for any reason coverage, to cover themselves, as well as any dependents/traveling companions for the duration of their trip. This insurance should include coverage in respect of, but not limited to, the following eventualities: cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, pandemic coverage and repatriation expenses, damage/theft/loss of personal baggage, money, and goods. Trips2Savor, including their representatives, employees, and agents will take no responsibility for any costs or losses incurred or suffered by the participant, or participant's dependents/travel companions, with regard to, but not limited to, any of the above-mentioned eventualities.

Passports & Visas

Each participant must obtain a machine-readable passport and any applicable visas, electronic travel authorizations, and entry permits for his or her trip prior to departure. It is the participant's sole responsibility to obtain and have available, when necessary, the appropriate valid travel documents. This includes any new requirements, rules, regulations and vaccination documentation, vaccine passports, and testing requirements for entry and return brought about by any pandemic. If a participant is unable to obtain travel documents, visas, electronic travel authorizations, and entry permits or is prohibited from entering the destination country, our standard cancellation policy will apply, and we will not be responsible in any way.

All participants are advised to check with the appropriate government authority to determine the necessary documents. A valid passport is required for U.S. citizens traveling to all international destinations. Passports must be valid for six (6) months after the return of your journey and should also have sufficient blank pages for visas and immigration stamps. For additional information you can visit the State Department travel website at <https://travel.state.gov/content/travel/en/passports.html>. Non-U.S. citizens should contact the appropriate embassy or consular office for entry requirements pertaining to their journey. You may be refused boarding or be disembarked from a vessel without liability for refund, payment, compensation, or credit of any kind if you do not have proper documentation. In some countries

you may be subject to entry (reciprocity) fees and/or departure taxes/exit fees which will be collected at the airports upon entry/departure by local government authorities. These are your responsibility. Please note that entry to any country may be refused even if the required information and travel documents are complete.

Electronic Travel Authorization (ETIAS)

Certain destinations may require travelers to obtain an electronic travel authorization prior to arrival. For example, the European Union has announced the implementation of the European Travel Information and Authorisation System (ETIAS), which will require visa-exempt travelers, including U.S. citizens, to obtain an online authorization prior to travel to participating European countries. Participants are solely responsible for obtaining any required travel authorizations, visas, or entry permits prior to departure. Trips2Savor is not responsible for denied boarding, refused entry, delays, or additional expenses resulting from a participant's failure to obtain required travel documentation or authorization.

Italy

The following information regarding U.S. citizens traveling to Italy is for your information only and subject to change. Please visit the appropriate government authorities to confirm you have all necessary documents prior to your trip.

- No tourist visa is required for U.S. citizens visiting Italy for less than 90 days.
- If your passport does not meet the necessary requirements, you may be refused boarding by the airline at your point of origin or while transferring planes.
- You must have sufficient funds and a return airline ticket when entering Italy.

In the event that the traveler doesn't receive the appropriate documents in time for the trip, Trips2Savor will not reimburse any monies to the traveler.

Health & Immunizations

Travel to foreign countries has specific health and vaccination requirements. Recommended inoculations and health requirements for travel may change and you should consult your doctor for current recommendations before you depart. It is your responsibility to ensure that you meet all health entry requirements, obtain the recommended inoculations, take all recommended medication, and follow all medical advice in relation to your trip. Inoculation requirements can be found on the Center for Disease Control website at <https://www.cdc.gov/>.

Participating in a tour requires that you be generally in good health. It is essential that persons with any medical condition (including pre-existing conditions) and/or dietary or allergic restrictions make them known to Trips2Savor in writing at the time of booking and indicate such restrictions and requirements on their Reservation Booking Form.

Participants with Disabilities

It is essential that you advise us before booking if you have any disability or pre-existing medical condition which may affect your trip, or if you have any special requirements as a result of any disability or medical condition (including any which affect the booking process) so that we can assist you in considering the suitability of the arrangements and/or in making the booking. Full details must be confirmed in writing at the time of booking and whenever any change in the condition or disability occurs. We will make all reasonable efforts to accommodate requests but cannot be responsible if ADA accommodations are not available. Any accommodations provided will be at the sole expense of the participant requiring the accommodation. Please note that accommodations outside of the USA may not be in compliance with the Americans with Disabilities Act and may not have wheelchair accessibility.

Unfortunately, neither Trips2Savor nor our suppliers can provide additional assistance for those who require it. Participants who require additional assistance due to pre-existing medical condition or disability must confirm at the time of booking the name of their non-discounted travel companion who will be responsible for providing assistance.

General Travel Information

Transportation Transfers

Your booking made with Trips2Savor includes one group transfer to and from the transfer point upon your arrival and departure. Please check with us before you book your travel to make sure it fits the tour schedule. You will be responsible for getting yourself to and from the airport if your flights do not correspond to the group transfer at arrival and departure. Private transfers are not included in the trip price and will be at your own expense.

Child Policy

The minimum age for group tours is 18 years old unless noted on the itinerary.

Activity Level

This trip involves full days of sight-seeing and a significant amount of walking. You should be in relatively good physical condition to enjoy the tour to its fullest. It's best to be comfortable on your feet for up to eight hours walking and standing, both indoors and outdoors in all weather conditions such as hot sun and rain. During more strenuous activities there will be optional activities for those who do not wish to participate in the activity.

Trips2Savor requires notice if any participant has any physical or other condition or disability that could create a hazard to him or herself or to other members of the group. Women over three (3) months pregnant are not permitted on the group tours. Trips2Savor reserves the right to decline acceptance of anyone whom it considers unsuitable due to fitness level. Trips2Savor also reserves the right to remove from the trip, at the participant's own expense, anyone whose physical condition or conduct negatively impacts the enjoyment of the other participants or disrupts the tour. Refunds are not given in such circumstances.

Participants should have a personal supply of any special medications which they may need. It is understood that Trips2Savor is not a medical facility and therefore has no expertise nor responsibility regarding what medications or inoculations you and your private physician should decide necessary for your safe participation in the tour.

Your Conduct

Each participant is expected to act responsibly and adhere to all behavior guidelines established by Us and by any of our Providers. We and our Providers reserve the right to remove you from any trip if you endanger yourself or others or disrupt the general well-being of the trip itself. In any such case, there will be no refund.

When you book with us, you accept responsibility for any damage or loss caused by you. Full payment for any such damage or loss (reasonably estimated if not precisely known) must be paid direct at the time to the accommodation owner or manager or other supplier. You must indemnify us for the full amount of any claim (also including legal costs) made against us. Trips2Savor is not responsible for any costs incurred concerning a participant removed from a vacation. Participants agree not to hold Trips2Savor liable for any actions taken under these terms and conditions.

Food Safety

Dietary restrictions and food allergies must be noted on your Reservation Booking Form. Trips2Savor is not liable for any illness, injury, or death caused by foods or drinks consumed by the traveler.

Smoking

Smokers (regular or vapor) may smoke only outdoors and downwind from the group — never in hotel rooms or during group activities or meals.

Travel Advisories & Warnings

No travel is without risk. It is your responsibility to be aware of any travel advisories or travel warnings that are in effect at the time of travel and prepare accordingly. The ultimate decision on where to travel is up to you. Should you choose to travel to a destination when warnings and advisories are in effect, we will not be liable for any personal injury, loss, theft, or damages of any kind that result from travel to any such destination. For information on travel advisories and warnings you may visit the State Department website at <https://travel.state.gov/content/travel/en/traveladvisories/traveladvisories.html/> or by phone at 888-407-4747.

In the event of an active State Department Travel Warning against travel to the specific destination location(s) of the trip, should the participant still choose to travel, the participant assumes all risk of personal injury, death, or property damage that may arise out of the events like those advised or warned against. A State Department Travel Warning or Travel Advisory does not constitute an event that allows cancellation without penalty. We recommend that all travelers register with the US State Department's "Smart Traveler Enrollment Program" prior to departure on any international travel.

Force Majeure

Trips2Savor and its suppliers are not responsible for and shall be relieved of any obligations under these terms and conditions, including providing any refund, in the event of acts of God, fire, acts of local government or other authorities, wars (whether declared or not), civil disturbances, riots, terrorist acts, insurrection, strikes, labor disputes, thefts, pilferage, epidemics, pandemics, quarantines, earthquakes, adverse weather conditions, dangers incident to sea, land, and air travel, medical or customs or immigration regulation, delay or cancellation, or any other unforeseen circumstances or any other factors unforeseen by Trips2Savor that impacts negatively on, or hampers, its ability to fulfill any of its contractual conditions. In the circumstances amounting to Force Majeure, we will not be required to refund any money to you, although if we can recover any monies from our suppliers, we will refund these to you without any charge by Trips2Savor.

Role of Trips2Savor / Agency and Supplier Relationships

All bookings are accepted on the specific conditions that Trips2Savor and/or other subsidiaries, affiliated companies, and agents act only as booking agents for the owners, outfitters, operators, contractors, providing means of transportation, accommodation, sightseeing and tours whether by aircraft, railroad, motor coach, ship, boat, or any other means. All tickets, exchange orders or vouchers issued by those described above are subject to any and all terms and conditions under which such means of transportation, accommodation or any other services are offered or provided.

Trips2Savor or its representatives reserve the right to withdraw a tour or any part of it at any time for any reason, to refuse to accept or retain a member of the tour at any time, and to pass on to tour members any expenditure caused by delays or events beyond their control. In case of any appreciable variation in costs, Trips2Savor reserves the right to make adjustments to rates as necessary.

Non-Responsibility

Trips2Savor, and its employees, agents, and representatives use third party suppliers to arrange tours, transportation, sightseeing, lodging, and all other services related to your tour. Trips2Savor is an independent contractor and is not an employee, agent, or representative of any of these suppliers. Trips2Savor does not own, manage, operate, supervise, or control any transportation, vehicle, airplane, hotel or restaurants, or any other entity that supplies services related to your tour. Trips2Savor is not affiliated with any other tour operator. All suppliers are independent contractors and are not agents or employees or representatives of Trips2Savor.

All tickets, receipts, coupons, and vouchers are issued subject to the terms and conditions specified by each supplier, and by accepting the coupons, vouchers, and tickets, or utilizing the services, all participants agree that they are subject to that supplier's terms and conditions and that neither Trips2Savor, nor its employees, agents, or representatives are or may be liable for any loss, injury, or damage to any tour participant or their belongings, or otherwise, in connection with any service supplied or not supplied resulting directly or indirectly from any occurrence beyond the control of Trips2Savor. Trips2Savor assumes no responsibility or liability for any delay, change in schedule, loss, injury or damage or loss of any participant that may result from any act or omission on the part of others. It is your responsibility to become familiar with the terms and conditions of any and all suppliers for your trip. Trips2Savor accepts no responsibility for lost or stolen items. Trips2Savor reserves the right to refuse any participant or potential participant at its sole discretion. Trips2Savor shall not be liable for any failure or delay in the performance of services by any supplier, including but not limited to accommodations, transportation providers, restaurants, guides, or activity operators.

Personal Responsibility

You acknowledge that travel on a Trips2Savor trip requires a degree of flexibility and understand that the trip's route, accommodation and modes of transport are subject to change without prior notice due to local circumstances. Should Trips2Savor deem it advisable to amend an itinerary for any reason, it may do so by shortening, varying or re-routing any trip. These changes are binding, and additional expenses may be charged to you if the reason for any alteration is outside the company's control, such as spending an additional night due to weather. While travelling with Trips2Savor you agree to accept the authority of the leader and local operator at all times. You are aware that travel within a group may involve compromise to accommodate the diverse desires and physical abilities of group members. Trips2Savor will not accept responsibility or liability for any traveler who contravenes any law or regulation of any country visited.

Photo Release & General Disclaimer

You grant to Company and Company's assigns the irrevocable, sub-licensable right and authority to use your name, likeness, photograph, film, video likeness or audio recordings of participants during the operation of any program or part thereof for any and all promotional, commercial or non-commercial purposes now known or later developed in perpetuity throughout the universe. By booking a program with Trips2Savor, participants agree to allow their images to be edited and used by Company for promotion, commercial or non-commercial use without any notification, obligation or compensation to the participant. The Company requires participants, who prefer that their images not be used, to submit their written request to opt out prior to the beginning of their program.

The Company requests optional feedback after every tour. We reserve the right to use and publish any written comments made in response — for future marketing.

Release of Liability and Assumption of All Risks

All travel includes risks. In fact, part of the excitement of any journey is derived from the risk involved. By booking a trip with us you are acknowledging that there is risk involved and that you accept these risks. Additional risks and dangers may arise including, but not limited to, hazards of travel by train, automobile, motor coach, aircraft and other means of conveyance, animal interactions, forces of nature, political

unrest, other unrest, risks associated with water, food, plants, insects and differing animal regulation, and acts of national and local governments and unrest and acts of others against governments, high altitude; accident or illness without access to means of rapid evacuation or availability of medical supplies; the adequacy of medical attention once provided; physical exertion for which you are not prepared; consumption of alcoholic beverages; or negligence (but not the willful or fraudulent conduct) on the part of Trips2Savor or others.

These risks are not an exhaustive list but are examples of many kinds of risks. You are voluntarily participating in these activities with the knowledge that there are significant dangers involved, and you hereby agree to accept any and all risks. As lawful consideration for the agreement with Trips2Savor to participate in such trips and activities you agree you will not make a claim against Trips2Savor, its related companies or its personnel or sue for bodily injury, emotional trauma, death, property loss or damage or other loss, cost or expense, however caused, as a result of or related to your contracting for, traveling to or from, or in any and every other way participating in the trip. You release Trips2Savor, its related companies and its personnel from any and all claims, known or unknown, arising from contracting for, traveling to or from, and in any and every way participating in a trip. This release of liability and assumption of risk agreement is entered into on behalf of you and all members of your family and party, also including minors. This agreement also binds your heirs, legal representatives and assigns. This release includes risks associated with communicable illnesses and health-related travel disruptions.

Where the participant occupies a motor coach seat, or any vehicle seat, fitted with a safety belt, neither Trips2Savor nor the Operator nor its agents or co-operating organizations or service providers will be liable for any injury, illness or death or for any loss or damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn at the time of such an accident or incident.

Communicable Illness Risk Acknowledgment & Waiver

Travel and participation in group activities may expose participants to communicable illnesses, including but not limited to viruses, bacteria, and other pathogens, whether foodborne, airborne, or transmitted through contact with other participants, service providers, or the general public.

By booking and participating in a Trips2Savor tour, you acknowledge and voluntarily assume all risks associated with exposure to illness, infection, or disease during travel, including during transportation, accommodations, meals, and group activities.

You agree that Trips2Savor is not responsible or liable for any illness, injury, medical expense, quarantine requirement, denied entry, interruption, or other loss resulting from exposure to communicable illness during or related to the tour, except in cases of willful or fraudulent misconduct. You further acknowledge that health regulations, entry requirements, and local practices may change without notice and that compliance with such requirements is the sole responsibility of the participant.

Changes to these Terms & Conditions

Trips2Savor reserves the right, in our sole discretion, to change these Terms and Conditions at any time. Updated versions of the terms and conditions will be posted on our website and are effective immediately on posting. If we make material changes, we will notify you. Please check frequently, especially before you make a booking, to see if these Terms and Conditions have changed. Your continued use of our services including continuing to use or maintain any bookings after any changes to the Terms and Conditions constitutes your consent to the changes.

Severability

If any provision of these terms and conditions shall be held unenforceable, such provision shall be struck and the remainder shall remain enforceable.

Jurisdiction and Applicable Law

All participant claims must be submitted in writing and received by Trips2Savor no later than sixty (60) days after completion of the tour. Failure to comply with this notice requirement shall constitute a complete waiver and release of any such claim.

All applications are subject to acceptance by Trips2Savor and upon acceptance shall be deemed to have been entered into and to be performed at St. Louis, Missouri without regard to conflicts of law principles. Any claims shall be brought in a court of competent jurisdiction located in Missouri. You agree that you will only bring claims against Trips2Savor in your individual capacity and not as a plaintiff or class member in any purported class action or representative proceeding. Trips2Savor shall not in any case be liable for other than compensatory damages, and your payment of a Booking Deposit on a tour means that you agree to these conditions of sale and expressly waive any right to punitive damages.

This is the end of the Terms and Conditions.